



SERVICE PLANS

PREFERRED CLIENT

Our most popular plan

YES!

I want to enjoy worry-free comfort year-round with the **PREFERRED CLIENT** Plan!

Heating Oil Systems	ANNUAL	\$199	<input type="radio"/>
	MONTHLY	\$16.58	<input type="radio"/>
Propane & Natural Gas Systems	ANNUAL	\$159	<input type="radio"/>
	MONTHLY	\$13.25	<input type="radio"/>
Central Air Conditioning	ANNUAL	\$129	<input type="radio"/>
	MONTHLY	\$10.75	<input type="radio"/>
Heat Pump (2 VISITS)	ANNUAL	\$199	<input type="radio"/>
	MONTHLY	\$16.58	<input type="radio"/>
Heat Pump (1 VISIT)	ANNUAL	\$169	<input type="radio"/>
	MONTHLY	\$14.08	<input type="radio"/>
Tankless Hot Water Heater	ANNUAL	\$229	<input type="radio"/>
	MONTHLY	\$19.08	<input type="radio"/>

Office 410-673-7999 Toll-Free 1-866-950-2653
Fax 410-673-7989

P.O. Box 267, Federalsburg, MD 21632

Federalsburg – Salisbury – Cambridge – Easton
Grasonville – Georgetown DE

www.comfortplusservices.com

Your Trusted Source for HVAC

GENERAL CONDITIONS

- Annual and/or Bi-Annual Tune Ups are included with the Preferred Client Plan. A 15% discount on parts, labor, and Diagnostic Fees will be applied to any repair during the service plan year.
- Service plans are in effect for 12 months and are self-renewing each year thereafter at prevailing rates.
- Service plans are transferrable to new property owner at seller's option or voided upon request, but no amount is refundable.
- Priority Service - our plan agreement clients receive priority scheduling ahead of nonagreement clients.
- Comfort Plus Services will endeavor to render prompt and efficient service, but it is expressly agreed that Comfort Plus Services shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement.
- Annual & Bi-Annual Tune Ups may be scheduled at any time during the service plan year through a regular program of post card reminders and follow up calls. Comfort Plus Services will make every attempt to schedule the tune up however this responsibility is shared with the client. The customer must make the unit(s) accessible to be worked on during normal business hours.
- The Loyalty Credit Equipment Replacement Program gives each client with a Preferred Client Plan \$50 for each consecutive year that a plan is in place toward the purchase of a replacement furnace, heat pump, air handler or condensing unit, up to a maximum of \$500. It cannot be used for repairs, installation of accessories or any other purchases to pay any outstanding balance to Comfort Plus Services.
- The Loyalty Credit allowance is not transferrable and cannot be paid in any form in lieu of purchase.
- The equipment being replaced utilizing Loyalty Credits must have been covered under a current service plan with Comfort Plus Services.
- Comfort Plus Services reserves the right to modify this program, including terminating it without prior notice. In the event of program termination all earned rewards will be available for use by our clients for a period of one year following program termination.



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turn to the experts



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PREFERRED CLIENT PLAN

subscribers enjoy these great benefits:

- Annual Comprehensive Tune-Up
- 15% OFF Repairs
- Priority Service
- Loyalty Credits

As a **PREFERRED CLIENT** Plan subscriber, you get comprehensive, annual tune-ups which help prevent breakdowns and lower your energy bills.



Central Air Conditioning & Heat Pumps

Propane & Natural Gas Systems

Heating Oil Systems

INCLUDED WITH YOUR ANNUAL TUNE-UP:

- Lubricate all moving parts.
- Install gauges; record operating pressures and temperatures.
- Evaluate condition of air filters; clean and replace with customer-supplied filter.
- Measure refrigerant superheat to fine-tune its charge.
- Flush condensate drain to protect against overflow.
- Clean outdoor condenser coil.
- Check blower motor (and belt if applicable).
- Test "temperature drop" at return and supply air; adjust blower speed.
- Safety test all controls for proper operation.
- Meter voltage and amperage in all motors; test for worn bearings.
- Test condition of compressor contacts.
- Inspect start and run capacitors and relays for bulges, rust, and leaks.
- Tighten, safety test all wires, connections.
- Clean thermostat.
- Inform customer of equipment condition. Recommend necessary repairs.

INCLUDED WITH YOUR ANNUAL TUNE-UP:

- Perform efficiency test.
- Clean and adjust burners and inspect heat exchanger.
- Check thermostat operation.
- Lubricate all motors, bearings, fans, and circulator pumps.
- Clean pilot assembly.
- Install one 1" filter (customer-supplied).
- Test and adjust operation of safety and operating controls.
- Inspect flue pipe.
- Inspect gas valve.
- Check blower motor (and belt if applicable).
- Test and tighten all wiring and connections.
- Turn exposed dampers to heating position if marked (no balancing).
- Flush condensate drain to protect overflow.
- Check temperature rise.
- Check fan speeds.
- Check gas pressure at gas valve.
- Inform customer of equipment condition. Recommend necessary repairs.

INCLUDED WITH YOUR ANNUAL TUNE-UP:

- Clean heating unit, vent pipe and chimney base where accessible.
- Adjust burner for maximum efficiency.
- Clean and adjust electrode and nozzle assembly.
- Lubricate all motors, bearings, fans and circulators.
- Replace oil nozzle and oil filter.
- Test and adjust all safety and operating controls.
- Inspect barometric damper and combustion chamber.
- Test oil pump operation.
- Change customer-supplied air filter(s), if applicable.
- Check oil tank and lines.
- Inform customer of equipment condition. Recommend necessary repairs.

Tankless Water Heater Systems

- Annual tune-up and inspection
- All components thoroughly cleaned
- Heat exchanger internally flushed to maximize life and efficiency
- Call for further details

PREFERRED PAYMENT METHOD

- Enclosed is my check for the **annual amount**.
- Please charge the **annual amount** to my credit card/debit card as indicated below.
- I'd like to pay **monthly installments** on my credit card/debit card as indicated below.

(please circle one)



card number

exp. date

security code

name

address

city

state

zip

phone

signature

Your signature acknowledges that you have read the Terms and Conditions in the accompanying service plan.

MD Master HVAC 20460
DE Master HVAC HM-0000787

PLEASE CALL US ABOUT:

Multiple System Discounts • IAQ Equipment • Water Heaters

Tune-ups are performed during regular business hours.

Please mail completed form to:
Comfort Plus Services
P.O. Box 267, Federalsburg, MD 21632